

# Privacy Statement 4wieler.nl | FTS B.V.

FTS B.V., located at Langegracht 63, 2312NW Leiden, is responsible for the processing of personal data as shown in this privacy statement.

## Contact details

<https://4wieler.nl/en>

Langegracht 63, 2312NW Leiden

+31 88 444 0000

## Personal data that we process

FTS B.V. processes your personal data because you use our services and/or because you provide it to us yourself.

## Hieronder vindt u een overzicht van de persoonsgegevens die wij verwerken:

- First and last name
- Address data
- phone number
- E-mail address
- Information about your activities on our website
- Internet browser and device type

## Personal data that we process

FTS B.V. does not process personal data, because no personal data can be left on our website. We also do not use social media plugins.

## Special and/or sensitive personal data that we process

Our website and/or service does not intend to collect data about website visitors who are younger than 16 years old. Unless they have parental or guardian permission. However, we cannot check whether a visitor is older than 16 years of age. We therefore advise parents to be involved in the online activities of their children, in order to prevent data about children being collected without parental consent. If you are convinced that we have collected personal data about a minor without this permission, please contact us via [info@4wieler.nl](mailto:info@4wieler.nl) and we will delete this information.

## **For what purpose and on what basis we process personal data**

FTS B.V. processes your personal data for the following purposes:

- To be able to call or e-mail you if this is necessary to be able to carry out our services
- To deliver goods and services to you
- FTS B.V. analyzes your behavior on the website in order to improve the website and to tailor the range of products and services to your preferences.

## **Automated decision making**

FTS B.V. makes decisions based on automated processing by, among others, Google programs such as Analytics and Ads about matters that cannot have consequences for people.

## **How long we keep personal data**

FTS B.V. does not store your personal data longer than is strictly necessary to realize the purposes for which your data is collected.

## **Sharing personal data with third parties**

FTS B.V. shares your personal data with various third parties if this is necessary for the execution of the agreement and to comply with any legal obligation. We conclude a processing agreement with companies that process your data on our behalf to ensure the same level of security and confidentiality of your data. FTS B.V. remains responsible for these processing operations.

## **Selling personal data with third parties**

FTS B.V. does not sell your data to third parties and only provides it if this is necessary for the execution of our agreement with you or to comply with a legal obligation.

## **Cookies, or similar techniques, that we use**

FTS B.V. only uses technical and functional cookies and analytical cookies that do not infringe on your privacy. A cookie is a small text file that is stored on your computer, tablet or smartphone when you first visit this website. The cookies we use are necessary for the technical functioning of the website and your ease of use. They ensure that the website works properly and, for example, remember your preferred settings. We can also optimize our website with this. In addition, you can also delete all information that has previously been stored via the settings of your browser. On your first visit to our website, we already informed you about these cookies and asked for permission to place them. We also place cookies that keep track of your internet behavior so that we can offer customized content and advertisements.

You can opt out of cookies by setting your internet browser so that it no longer stores cookies. In addition, you can also delete all information that has previously been stored via the settings of your browser. You can adjust your preferences at the top right of the website.

### **View, modify or delete data**

You have the right to view, correct or delete your personal data. In addition, you have the right to withdraw your consent to the data processing or to object to the processing of your personal data by our company and you have the right to data portability. This means that you can submit a request to us to send the personal data we have about you in a computer file to you or another organization of your choice. If you would like to exercise your right to object and/or right to data portability, or if you have other questions/comments about data processing, please send a specified request to [info@4wieler.nl](mailto:info@4wieler.nl).

To ensure that the request for access has been made by you, we ask you to enclose a copy of your proof of identity with the request. Make your passport photo, MRZ (machine readable zone, the strip with numbers at the bottom of the passport), passport number and Citizen Service Number (BSN) black in this copy. This is to protect your privacy. FTS B.V. will respond to your request as soon as possible, but in any case within four weeks.

FTS B.V. would also like to point out that you have the option to file a complaint with the national supervisory authority, the Dutch Data Protection Authority. You can do this via the following link: <https://autoriteitpersoonsgegevens.nl/nl/contact-met-de-autoriteit-persoonsgegevens/tip-ons>

### **How we protect personal data**

FTS B.V. takes the protection of your data seriously and takes appropriate measures to prevent misuse, loss, unauthorized access, unwanted disclosure and unauthorized modification. FTS B.V. uses Google's security tools. If you have the impression that your data is not properly secured or there are indications of misuse, please contact us at [info@4wieler.nl](mailto:info@4wieler.nl).